

Getting your Covid-19 vaccination in Aberdeen, Aberdeenshire and Moray

Accessing information in your own language

- When accessing information on the COVID-19 vaccine, make sure you use reliable sources which are updated regularly by medical experts
- NHS Scotland leaflets are available in a range of languages and can be found here:
<https://www.nhsinform.scot/covid-19-vaccine/leaflets-other-languages-and-accessible-formats/other-languages>
- Language support is available when discussing appointments and general vaccine queries through the Covid-19 Vaccination Helpline (0800 030 8013).

Getting to your appointment

- Your employer is expected to support you to have your vaccination, as outlined in the Scottish Government's Fair Work Statement:
"Our success in managing the virus at this critical stage depends on employers supporting workers to self-isolate and attend for vaccination when advised to do so, without any financial detriment."
- Transport to Healthcare Information Centre ("THInC") can provide advice on how to get to your appointment. Call: 01467 536 111 or email: travel@thinc-hub.org Telephone interpretation is available; give your name, phone number and language required. You will then get a call back with an interpreter on the call.

Language Support at Vaccination Centres for Non-English Speaking attendees

Language support is available at Vaccination Centres in Grampian to assist non-English speaking attendees.

- **At P&J Live (Aberdeen) and in Elgin**, the "Language Line" telephone interpretation service is available. This give staff access to expert interpreters, on the telephone in 60-90 seconds for over 170 different languages. This service is free for people attending for vaccination. Please let a member of staff know when you first arrive that you wish to use this service.
- **In Aberdeenshire**, face to face interpreters are being provided. This service is free for people attending for vaccination. When you get your appointment letter, contact the Aberdeenshire Contact Centre and let them know you will need an interpreter, please phone: 0330 128 9919- or email: gram.aberdeenshireimms@nhs.scot
- If you wish, you can also bring along a friend/family member with you to help with language support if this is your preference.